

Next up in our 'Get to Know' series are our PMO/BTO teams. These two teams collectively work to simplify and elevate our various processes. They're led by Chief of Staff **Asheleigh Reeker** and Director of Strategic Initiatives and Business Solutions **Katie Paladino**.

First, our PMO team. They help teams prioritize and manage projects by providing education and best practices to make Fusion's goals a reality. They're comprised of Enterprise Project Manager **Alison Staley**, Program Manager **Ashley Daniels**, and Jr Project Managers **Kyla Krumwiede** and **Austin Borrego**.

PMO spends their time in meetings to ensure the proper representation and optimization of department processes, creating recommendations for decisions, capturing our workflows, and working with internal and external teams to achieve their project goals.

"The more complex a project, the nicer it is to have someone that is fully dedicated to the project," said Ashley, "Everyone else already has full-time jobs already, so having someone dedicated to making sure we stay on-track is so helpful."

You might work with this team in a couple of ways. There's PM Lite, where they give you the metaphorical 'keys' of project management and let you drive your low complexity projects. There's also PM Advanced, where the team itself runs the project with their best practices—this is for our bigger projects, like the Workday implementation.

If you have questions, comments or interest, you can contact them at PMOteam@fusionmedstaff.com.

Our BTO team is our resident business detectives. They lead projects to uncover opportunities to enhance efficiency, improve processes, and inform business decisions using data analysis.

This team is led by Katie and is made up of four BTO Coaches: **Natalie Akers**, **Jody Berg**, **Courtney Kavan**, and **Jake Sesker**. They develop project roadmaps, facilitate cross-department collaboration, complete deliverables, create executive summaries, and much more.

"Just because you've addressed something and you've worked to solve it, that doesn't mean that the work is done," Katie said, "We're always looking at ways we might be able to make things a little bit better."

They focus on process improvement for our teams. They also problem-solve (finding root causes), ensure operational excellence, and help us make data driven decisions. You can contact them at BTO@fusionmedstaff.com.